

MAINTENANCE GUIDE FOR SECOIN ENCAUSTIC CEMENT TILE

Please read it carefully before and while using Secoin encaustic cement tiles. Secoin encaustic cement tile is the highly artistic handmade product and need to be maintained properly to keep an enduring beauty.

1. FIRST CLEANING AFTER INSTALLATION

The first cleaning will be performed no sooner than 3 days and no later than 7 days after the finishing the construction and applying protective sealer.

2. CLEANING THE FLOOR DAILY

Floor tiles should be wiped and cleaned daily to protect the surface. Do not use chemical cleaners to clean the tile floor. You can use the normal type of floor cleaning liquid not containing acid.

3. ROUTINE MAINTENANCE

Depending on usage, the floor tiles are applied with protective sealers every 6 months to 12 months. Before applying, please comply with guidelines of cleaning process – let the floor dry – apply sealer at 1st time – let it dry – apply in the second time – let it dry. If you have any problems, please contact Secoin for information assistance.

4. REMOVING STAIN

IMPORTANT NOTE: DO NOT use detergents with strong acids because they will damage the surface of the floor tiles.

If there is dirt on the floor (such as tea, coffee, lemon, oil ...), you should clean it as soon as possible. If leaving for a long time, stains can penetrate into the floor and will be difficult to remove later. Even if floor tiles are applied penetrating sealer, most of the sealers on the market cannot prevent 100% stain penetration. Therefore, we recommend that customers should clean the stain within 1-3 hours.

A method can be applied to clean stubborn stains and dirt using sandpaper grit size of #320 or #400 to rub stain. When rubbing with sandpaper, you need rub with water. Gently rub then more strongly until you see the stains fade. Immediately wipe off the dirt for not affecting other parts of the tile surface. After scrubbing the stains, let the floor dry and then apply penetrating protective sealer on the surface.

5. CLEANING WITH SPECIAL CHEMICALS

In the market, there may be special available stain removing chemicals. However, we recommend that customers should communicate with chemical providers and try on one tile before applying to the floor.